

USVI Health Information  
Exchange



# Provider Outreach Session





# Agenda

- Welcome and Introductions
- Provider Portal Demonstration
- Onboarding Checklist
- Benefits and Costs
- Survey

CSS Provider Portal

# Demonstration



Audience Q&A

CSS Checklist

# Onboarding



# Provider Onboarding | Checklist

Topic	Description
<b>Introductory Meeting</b>	<ul style="list-style-type: none"><li>• An Introductory meeting will be held with organizational leadership, technical staff, and Crisp Shared Services (CSS) to level-set expectations and plan for connectivity.</li></ul>
<b>Participation Agreements and Onboarding Documents</b>	<ul style="list-style-type: none"><li>• Sign the required participation agreement with CSS.</li><li>• Sign the 42 CFR Part 2 Attestation Form.</li><li>• Sign the NPP Acknowledgement.</li><li>• Confirm HIE Administrator for the Organization.</li></ul>
<b>Technical Questionnaires</b>	<ul style="list-style-type: none"><li>• Decide which data interfaces or functionality will be shared.</li><li>• Decide what type of connectivity the interface will use.</li><li>• Complete connectivity requirement documents</li></ul>
<b>Testing and Onboarding</b>	<ul style="list-style-type: none"><li>• Send samples of each data type planned to be connected to the HIE through the established connectivity.</li></ul>
<b>Interface Development</b>	<ul style="list-style-type: none"><li>• Once sample data has been collected, analyzed, and synthesized, CSS will develop the interface for the participating organization.</li></ul>
<b>Go Live!</b>	<ul style="list-style-type: none"><li>• Data will be flowing between the participant and HIE.</li><li>• Training documentation will be provided for organizational staff.</li><li>• Organizational staff will be granted access to view patient data in the HIE.</li></ul>

# Provider Onboarding | Questionnaires

Overview**	
Company :	Name of Practice, Facility, or Health System
EMR Vendor	EMR Name
Time Zone	Enter time zone
Client HL7 Version	(Dropdown)
Networking :	(Dropdown)
Contacts**	
Initial Set Up - Business Contact	
Name:	
Role:	
Email:	
Phone:	
Other:	
* Note: Business contact during interactions during initial set up.	
Initial Set Up - Technical Contact	
Name:	
Role:	
Email:	
Phone:	
Other:	
* Note: Technical contact during interactions during initial set up.	
Ongoing Interface Support - Contact 1	
Email:	Group Email/Distribution List
Phone:	General Phone
*Note: Person or group alerted when messages are not received.	
Ongoing Interface Support - Contact 2	
Email:	Group Email/Distribution List
Phone:	General Phone
*Note: Person or group alerted when messages are not received.	
Volume/Frequency**	
How frequent?	(Dropdown)
Weekends?	(Dropdown)
Expected volume of	
Backload**	
Will you send a backload of data?	(Dropdown)
If so, how long?	(Dropdown)
How many messages?	
Format?	(Dropdown)
Type of Integration**	
Will this be a hub <sup>1</sup> interface?	(Dropdown)

Questionnaires can be filled out by the HIE (EHR) administrator at your site, WE can help walk them through!

[ADT General Info](#) | [CSS ADT Requirements](#) | [Facility Identifier \(MSH4\)](#) | [PID.3.1 \(MRN\)](#) | [EventType \(EVN.1 & MSH.9\)](#) | [Gender \(PID.8.1\)](#) | [Race \(PID.10\)](#) | [SSN \(PID.19\)](#) | [Ethnicity \(PID.22\)](#) | [Visit ID \(PID.18 & PV1.19\)](#)

Provider

# Participation



Audience Poll

# Benefits & Costs

## Benefits

- Provides a vehicle for **improving quality and safety** of patient care by reducing medication and medical errors
- Increases efficiency by **eliminating unnecessary paperwork**
- Provides caregivers with clinical decision support tools for more effective care and treatment
- **Eliminates redundant or unnecessary testing**
- Improves public health reporting and monitoring
- Provides the backbone of technical infrastructure for leverage by national and State-level initiatives
- Provides a basic level of interoperability among electronic health records (EHRs) maintained by individual physicians and organizations
- Reduces health related costs

- HIE initial infrastructure costs **100% covered**
- HIE onboarding and training **100% covered**
- *However, your EHR vendor may charge an implementation fee and interface maintenance fees*
  - We'll work with you and OHIT to evaluate if grants might be available to offset implementation fees



# Call to Action

- Complete the survey
- Talk to us after the session to:
  - Schedule a kickoff!
  - Ask questions

USVI HIE Provider Outreach and  
Participation Drive Survey

