

#### Beyond Clinical Data - Bridging Gaps through Digital Transformation

Ongoing Efforts at the Howard University Telepharmacy and Population Health Training (HUTEPH) Center

# USVI Digital Health Summit 2023

June 14-16 2023 St. Thomas, USVI



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#### **Disclosures**

I have no actual or potential conflict of interest in relation to this program/presentation



### **HUTEPH Center's Priority Areas**





#### **Telepharmacy Services**

- Leverage our
   SeeUrPharmacist
   Platform
- Focus on serving needs of underserved patients
- Population health focused to advance pharmacoequity for our patients



## Strategic Regional Partnerships in Digital Health

- We champion use of our state designated Health Information Exchange in DC (CRISP-DC)
- Collaborate with other partners focused on digital health in the District of Columbia



## Training & Research in Digital Health

- Offer workforce training in key digital health areas
- Conduct pilot projects in digital health transformation to show the value of our telepharmaceutical care services



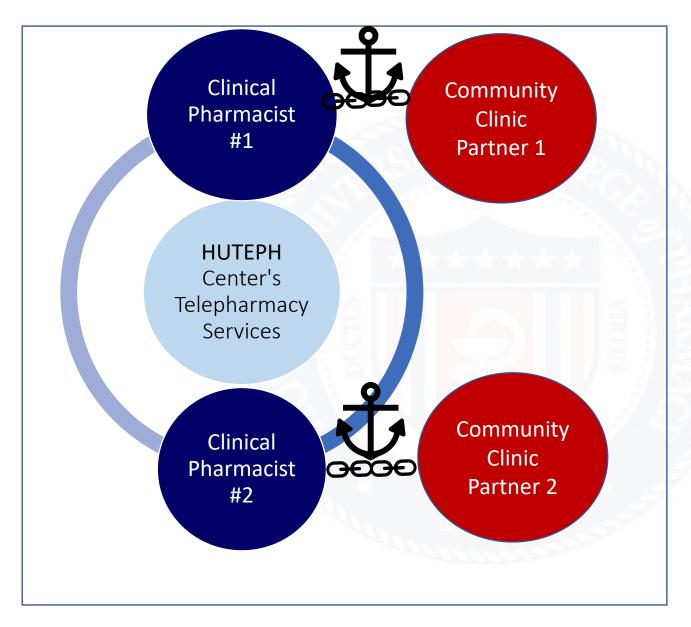
## About the population we serve in DC

Variable	Ward 2	Ward 6	Ward 7	Ward 8
Population	92,809	103,197	80,669	80,517
Race			I	
White	69.2%	49.5%	3.1%	4.3%
Black	13.3%	38.8%	91.7%	91.8%
Clinical outcomes			i	
Obesity (% adult population)	12.5%	19.1%	39.9%	41.9%
Type 2 diabetes (% adult population)	3.6%	9.1%	13.4%	19.7%
Social determinants of health				
Families below the poverty line	5.9%	7.90%	23.3%	26.6%
Education (adults, less than high school graduation)	4.3%	6.60%	13.3%	13.3%
Supermarkets/grocery stores per 100,000 population	12	14	2	1
Pharmacies per 100,000 population	39	24	9	15
Health insurance (adults)			1	
Public insurance	13%	15%	34%	45%
Usual source of healthcare				
Hospital outpatient/emergency department	7%	8%	12%	13%
Community health center/public clinic	4%	5%	19%	20%

Table 1: Washington, D.C., wards 2, 6, 7 and 8 by total population, race, clinical outcomes, social determinants of health, healthcare access, and digital access.



#### Framework of the Center's "Anchored Telepharmacy Model"



#### Benefits of the anchored-Telepharmacy model







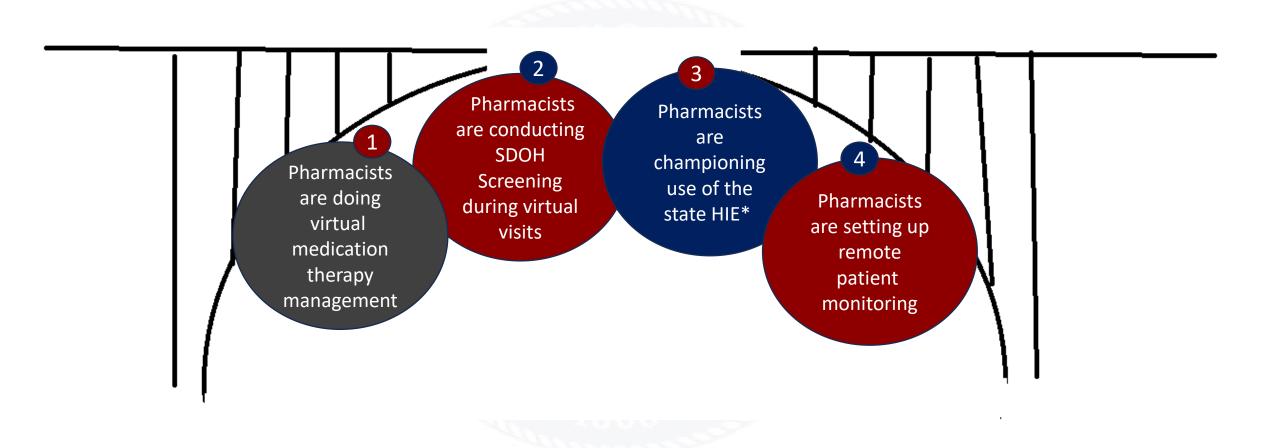
In this model the Center's pharmacist is anchored at the clinic-sites

This team-based care model helps build trusted relationships with the patients

The model promotes shared decision making from a population health perspective



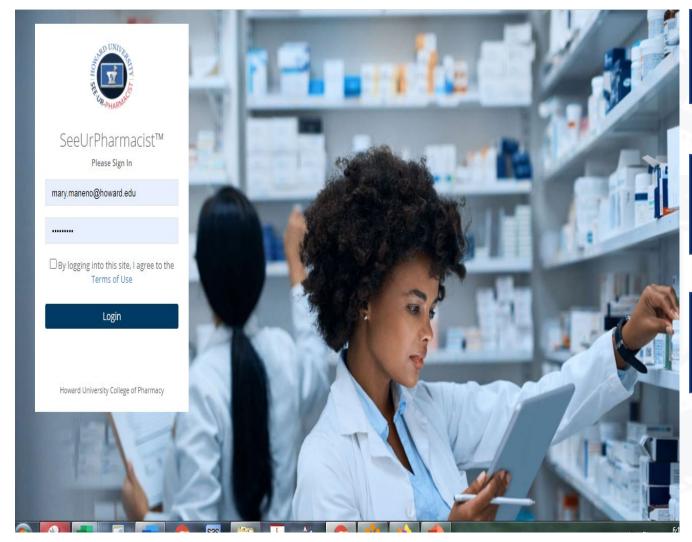
# Telepharmacy Services Facilitate the Bridging of Care Gaps



<sup>\*</sup>State Health Information Exchange



### The SeeUrPharmacist Telepharmacy Platform



Secure web-based video virtual visits between two or four parties where the patient does not need software

Has a medication therapy management (MTM) workflow to generate the updated Medication List and Medication Action Plan

Has secure messaging and is FHIR compliantoptimized for interoperability



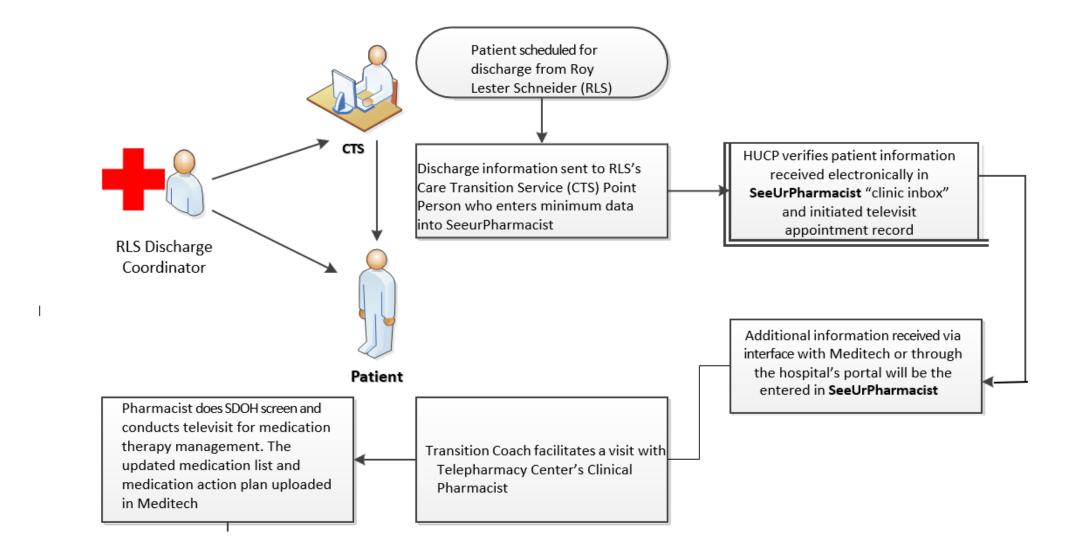
#### **USVI Pilot Project to Bridge Gaps in Care Transitions**

- Roy Lester Schneider hospital and the HUTEPH Center at Howard will partner to pilot a transition of care program supported by telepharmacy
- The project will focus on transition of care for diabetes patients with public insurance post discharge from the hospital
- Telepharmacy service will include a medication therapy management service, medication adherence coaching, an SDOH check and patient education



#### **USVI Pilot Project to Bridge Gaps in Care Transitions**

#### **Care Transition Services Workflow Snapshot**





#### **USVI Pilot Project Outcomes**

RLS and HUTEPH Center's
Transition of Care Pilot Project

30 -day readmission back to RLS

Patient Satisfaction & Medication Adherence

**Primary Outcome** 

**Secondary Outcomes** 



#### **Howard University College of Pharmacy**

