



**AUDACIOUS INQUIRY**

**BOLD SOLUTIONS FOR  
CONNECTED HEALTHCARE**

# PULSE

Patient Unified Lookup System for Emergencies™

# About Ai

- National leader in “connected care,” providing a proven and widely adopted SaaS platform for health information exchange (HIE)
- Pioneer of encounter notification and event-driven clinical data exchange
- Trusted partner to HIOs, Government, Payers, and Providers across twelve US states
- Deep market and policy expertise, derived from strategic advisory and health IT managed service engagements



**HITRUST**



# About Ai

## Software

*Scalable, customer-driven product solutions*



Identify  
& Access  
Management



Data  
Access  
tool



Actionable  
Encounter  
Alerting



Gateway  
Services



## Services

*Hands-on operation of statewide HIEs*



Manifest  
MEDEX



## Strategy

*Strategic consulting for national and local agencies*



The Office of the National Coordinator for  
Health Information Technology



Department of  
Health

the  
sequoia<sup>®</sup>  
project



# PULSE Enterprise Overview

# Introducing PULSE Enterprise

- During emergencies, patients are displaced hundreds of miles away from their routine health providers without access to their health records
- PULSE improves patient care and outcomes by providing access to medication and clinical histories to emergency personnel at shelters and alternate care sites
- Access to these data can prevent avoidable hospitalizations, reduce adverse events, and increase cost savings.

# PULSE ENTERPRISE

- Designed to ensure simple and efficient workflows for providers in field environments.
- Can be quickly activated since widespread disasters can occur at a moment's notice.
- Improves patient care and outcomes by providing access to medication and clinical histories, avoids unnecessary patient transfers and admissions.
- Coordinates and streamlines alternate care facility and shelter patient management, eliminating paper records and fax machines.
- Provides access to national health information networks that include clinical data for over 205 million individuals and data from 80% pharmacies in the US.



PULSE is a game-changer for how we access disparate and siloed health information networks at the local, state and national levels.

— **NORA BELCHER**, EXECUTIVE DIRECTOR,  
TEXAS E-HEALTH ALLIANCE

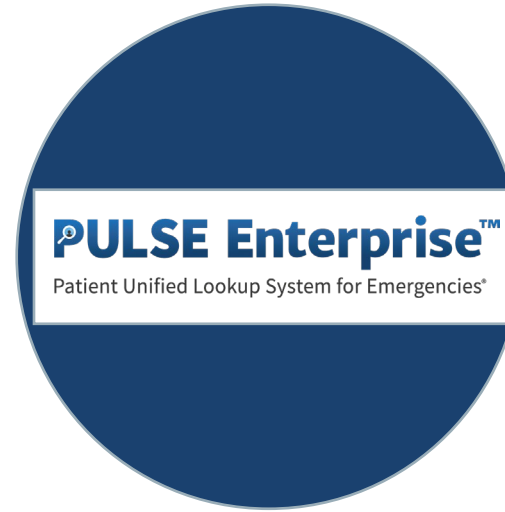
# PULSE MILESTONES



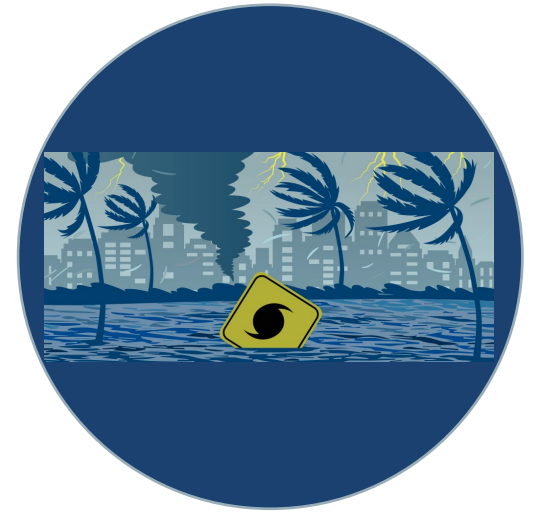
- Audacious first developed PULSE in 2015 with funding from ONC for use in California



- PULSE was first deployed in California during the 2017, 2018, 2019 wildfire seasons



- Broader functionality, Surescripts® integration now available through PULSE Enterprise



- PULSE activated/pre-activated in 2020, 2021 in California and Florida

# National Deployment



## 2018 Redding Fire

PULSE was used by emergency responders to pull medication records, including medication name and dose, to support the evacuation of 38,000 people.



## 2018 Camp Fire

Over 132 Medical Reserve Corps volunteers and members of the National Guard utilized PULSE to query clinical and medication records for evacuated patients.



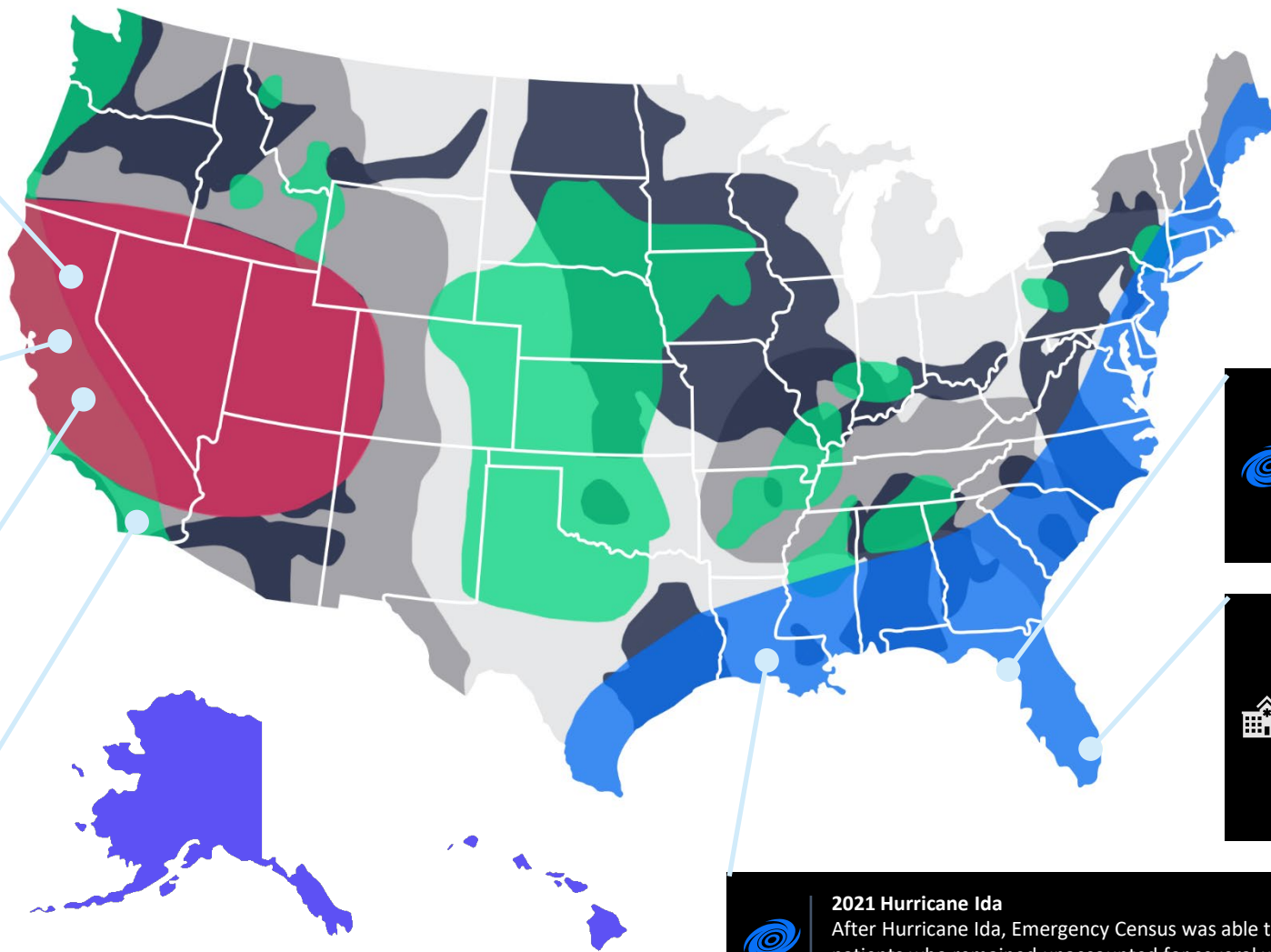
## 2020 Santa Cruz Fire

PULSE was deployed in 3 fire camps to provide clinical information on medication and allergies that were essential to treating severe poison oak exposure for firefighters.



## 2020-2021 COVID Antibody Sites

Providers from CAL-MAT and Health Corps teams utilized PULSE for 2 COVID-19 Monoclonal Antibody Treatment response sites to retrieve patient health information.



- High Fire Risk
- Earthquake Risk
- Flood Risk
- Hurricane Risk
- Tornado Risk
- Tsunami Risk



## 2018 Hurricane Michael

During Hurricane Michael, 400 missing patients were located in Florida within the first hour of activating Emergency Census.



## 2021 Surfside Condominium Collapse

Emergency Census and PULSE were pre-activated to support emergency responders in missing persons search after the building collapse.



## 2021 Hurricane Ida

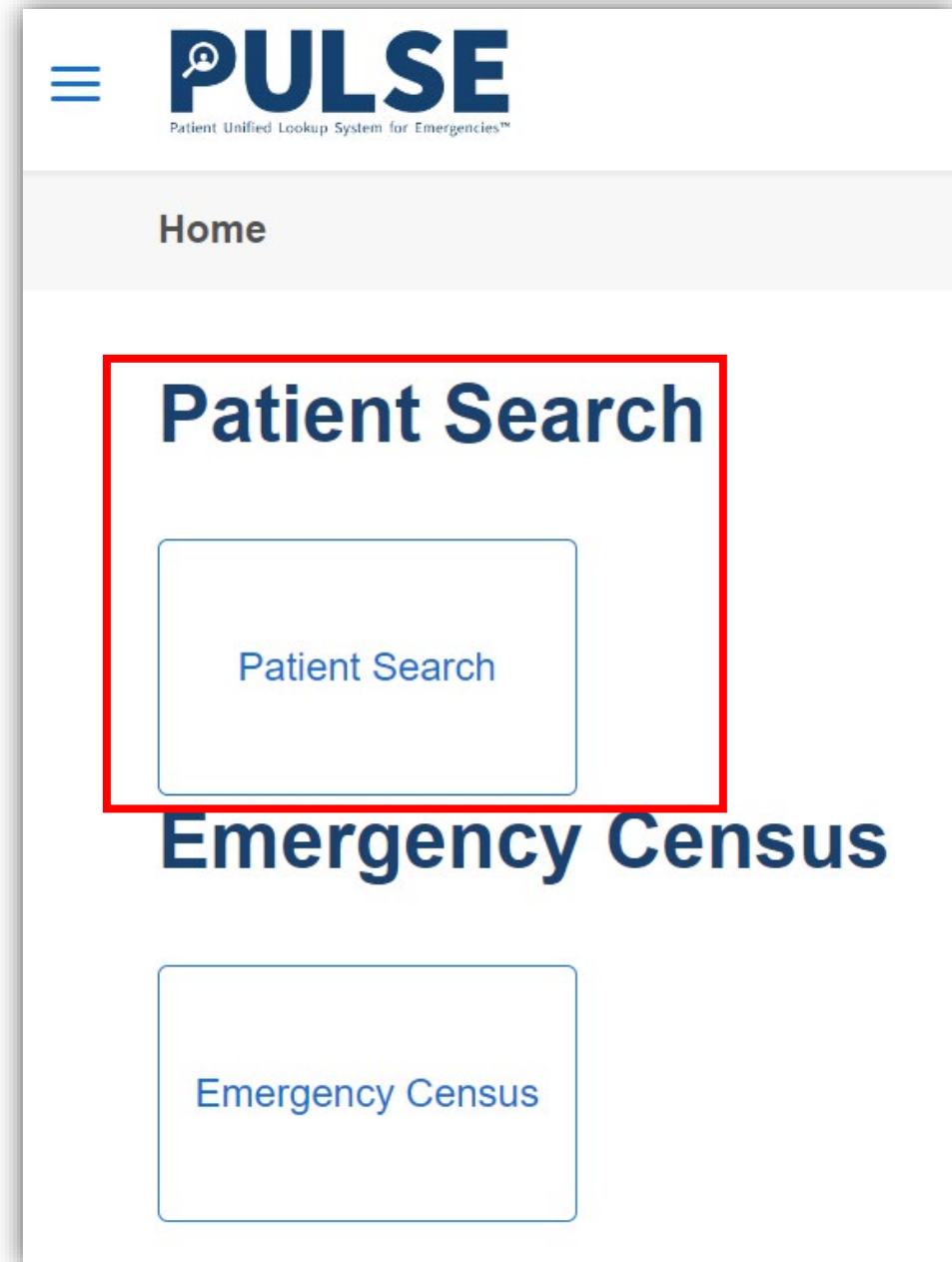
After Hurricane Ida, Emergency Census was able to locate over 50% of dialysis patients who remained unaccounted for several weeks after the storm. Providers used the information to reconnect those patients with routine health services.

# What is PULSE?

- Patient Search
  - Available without HIE services
- Emergency Census
  - Available without HIE services
- Missing Persons
  - Requires HIE services

# PULSE: Patient Search

- Available without HIE connectivity
- An easy-to-use web portal that allows authorized users to view patient clinical and medication history without an EHR to provide health care in shelter environments
- Documents include information about patients' medications, allergies, diagnoses, and lab results



# Benefits of Patient Search

- Keeping people out of the hospital during a disaster by equipping shelters with better tools to provide low acuity patient care
- Reduce time spent searching for information on patients during a disaster
- Hospital can use patient search during a disaster to find patient clinical information if otherwise unavailable

Patient Search

2

Patient Search

Reset Search

Search History

For best results, please provide all available information. \*fields are required.

Last Name \*

Dallesandro

First Name \*

Baxter

Middle Name

Date of Birth \*

07 / 21 / 2010

Gender \*

Male

Address

315 filmore ave

City

pocatello

State

Idaho - ID

Zip Code

Phone

Search

Clear

3

Medications

Documents

Search...

Data from Surescripts received on - 2022-04-25 11:35

Certain medications may be missing from the list below. You should independently verify medication history with the patient.

MEDICATION	FILL DATE	WRITTEN DATE	QTY	DAYS	REFILLS	PRESCRIBER	PHARMACY
LORazepam 2 mg tablet	04/23/2022	04/23/2022	60	30	0	Dolores Waterford-Fielding	Bannockburn Pharmacy
Flulaval Quadrivalent vaccine 0.5 ML prefilled syringe	04/21/2022	04/21/2022	1	-	0	-	Bannockburn Pharmacy
Vimpat 50 mg tablet Take 1 tablet by mouth twice daily	04/08/2022	04/08/2022	100	35	0	Dolores Waterford-Fielding	Bannockburn Pharmacy

## BAXTER DALLESANDRO

Community Health and Hospitals: Health Summary

Generated on Jun 13, 2019, 11:38:53

[Demographics](#) [Allergies, Adverse Reactions & Alerts](#) [Encounters](#) [Immunizations](#) [Medications](#) [Problems](#) [Procedures](#) [Results](#) [Social History](#) [Vital Signs](#) [Document Information](#)

### ▼ Demographics

[Return to top](#)



Male, DOB: Jul 21, 2010

Patient Address	Communication	Language	Race / Ethnicity
Primary Home: 315 Filmore Ave Pocatello, ID 83201, US	Unknown	Unknown	Asian / Not Hispanic or Latino

### ▼ Allergies, Adverse Reactions & Alerts

[Return to top](#)



Group Description	Code System	Code	Code Description	Severity	Susceptibility	Date and Time	Status
Allergy to Eggs	UNII	291P45F896	Eggs	Mild	Very susceptible	03-31-2010 10:00:00	Active
	ICD-9-CM	V15.03	Allergy to eggs				
Amikacin	RxNorm	905148	Amikacin Sulfate 50 MG/ML Injectable Solution	Mild to moderate	Very susceptible	03-31-2010 10:00:00	Active
Penicillin V	NDF-RT	N0000011298	Penicillin V	Mild to moderate	Very susceptible	03-31-2010 10:00:00	Active

### ▼ Encounters

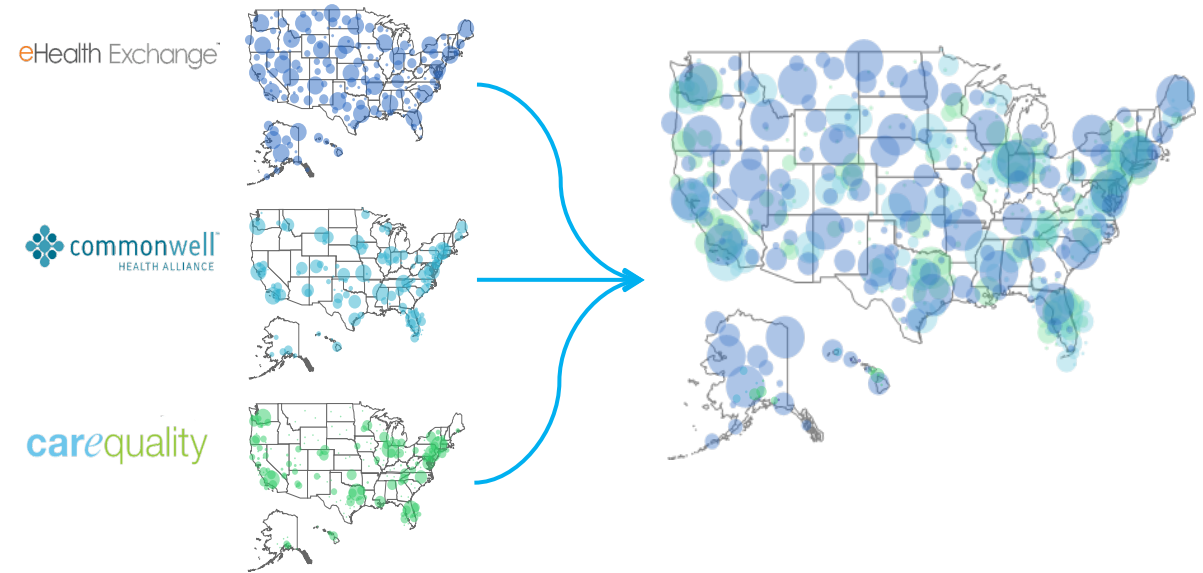
[Return to top](#)



Group Description	Code System	Code	Code Description	Date and Time	Status
Encounter Office Visit	CPT	99212	Office/outpatient visit, est	03-31-2010 10:00:00	Performed
Encounter Outpatient	CPT	99213	Office/outpatient visit, est	06-06-2010 10:00:00	Performed
	ICD-9-CM	V70.0	Routine general medical examination at a health care facility		

# Clinical Documents and Medications

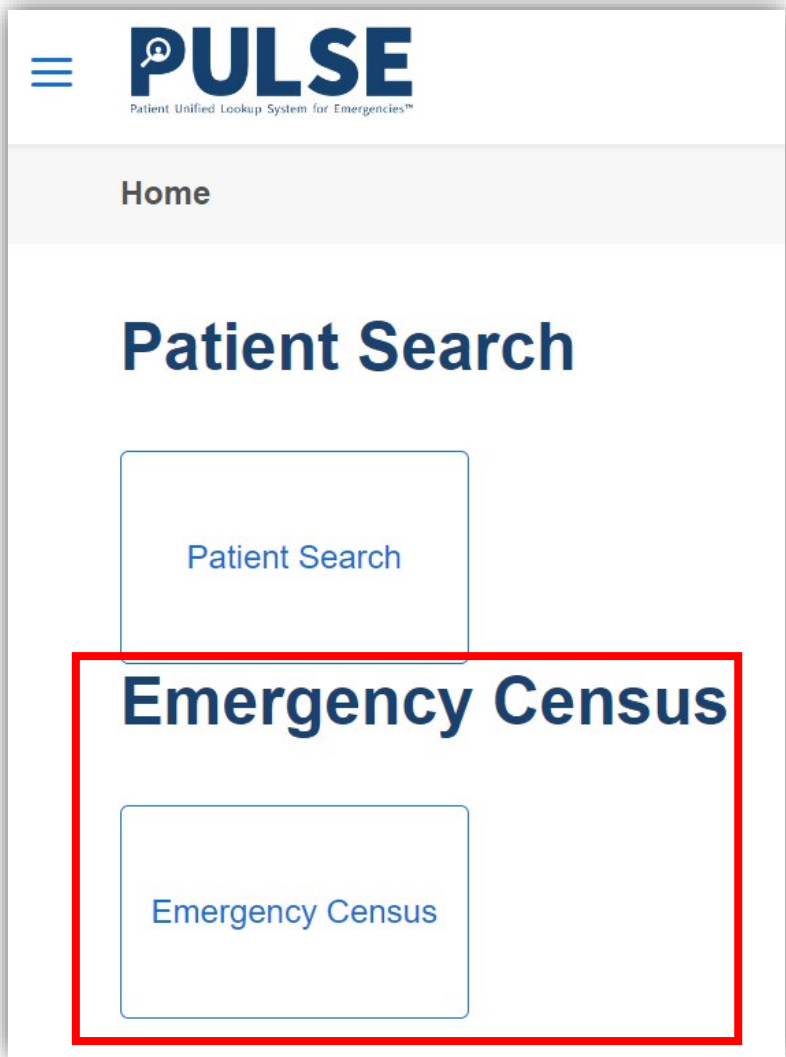
- PULSE Enterprise leverages national networks that include clinical data for over 205 million individuals
- Agreement with Surescripts to access Medication History Service for outpatient medication histories covering 80% of U.S. pharmacies and 324 million patients (95% of the U.S. population)
- Access to information from USVI health care facilities requires those facilities to participate in the National Networks



# PULSE: Emergency Census (Check-in/Check-out)

- Available without HIE connectivity
- Allows shelter managers to record individuals who have checked in and out of a facility
- Allows family reunification specialists to search for individuals who have checked in or out of a shelter
- Can be performed offline and bulk uploaded when internet connectivity is restored

# PULSE: Emergency Census



Emergency Census

Check-In Check-Out

CHECKED-IN CHECKED-OUT

Checked-In Roster

Search

Filters

1 - 9 of 9

LAST NAME	FIRST NAME	DOB	GENDER	ADDRESS	PHONE	CHECK-IN DATE	EDIT
ZZFAKEMissingPendergrast	Des	11/30/1976	Male	23280 Graedel Avenue, Gainesville, FL 32627	352-469-1477	07/21/2022	<a href="#">Edit</a>
ZZFAKEMissingLitherland	Jeraloe	06/06/1965	Female	85 Toban Crossing, Ocala, FL 34479	352-352-6337	07/21/2022	<a href="#">Edit</a>

Home / Check In

Required Fields\*

First Name\* Middle Name Last Name\*

Date of Birth\* Gender\*

Address Line 1

Address Line 2

City State Zip Code\*

Country Code\* Area and Phone Number\*

Next Cancel

# Benefits of Emergency Census

- Awareness of who is entering and exiting shelters
  - Ability to search across shelters
- Discharges indicate to where people are discharged
- Future functionality groups people discharged by location
- Potential future functionality: package clinical documents for discharged people by discharge location
- Admit and discharge metrics that can be used for funding

# PULSE: Missing Persons

- Requires HIE connectivity
  - HIE must be able and agree to share data with PULSE
- Allows family reunification specialists and health care providers to search for individuals who have checked in or out of a shelter, hospital, or emergency department
- Use case: locating dialysis patients after a disaster



COMING SUMMER 2022!

# Redesigned Missing Persons Workflow

- Slated for August 2022 production release; in active development based on customer feedback
- Provision Missing Persons Coordinator user role to conduct all steps of workflow in single application:
  - Submit Missing Persons Panel
  - Run and Download Missing Persons Report
  - View prior Panels and Reports
- Unique Missing Persons Panel and Reports can be managed at Organization level, improving system flexibility while managing data privacy

**Missing Persons**

[PANELS](#) [REPORTS](#)

**Missing Persons Panel** [Upload New Panel](#)

Panel Name	Created By	Date Uploaded	Current Panel (Latest Panel Better?)
<input type="checkbox"/> [ Org Name] Missing Persons V1	<input type="checkbox"/> User Name Here	<input type="checkbox"/> 05/10/2021	<a href="#">Download</a>

MISSING PERSONS REDESIGN

# Upload Missing Persons Panel

Missing Persons

PANELS

REPORTS

Missing Persons Panel

Upload New Panel

Panel Name	Created By	Date Uploaded	Current Panel
[ Org Name] Missing Persons V1	jsmith (John Smith)	05/10/2021 08:34 a.m.	<div><div>Download</div></div>

MISSING PERSONS REDESIGN

# Upload Missing Persons Panel

Do we really need status? are we keeping it?

	Report Date Range	Date Created
g Persons V3	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V3	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022
g Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2022

Upload New Panel

1. Prepare CSV file for new Missing Persons Panel.  
Use the template to create a new Missing Persons Panel.  
Please be sure to include all required fields and adhere to formatting rules.  
[Download a template CSV file](#)

2. Upload the CSV file.  
Uploading a new CSV file will overwrite the current panel, if one exists.

Drag your **.CSV file** here  
or [Browse File](#)

Upload

Cancel

MISSING PERSONS REDESIGN

# Missing Persons Panel Error Handling

Upload New Panel

7 of 12 Records Contain Error

Missing Persons Panel cannot contain any errors. Please download the error log to correct errors, and reupload the records.

Download Error log

To continue upload, please remove the error records. Or Cancel the upload.

Remove Error Records

Last Name	First Name	Middle Name	DOB	Gender	Address	City	State	Zip Code	Phone
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001

Middle Name	DOB	Gender	Address	City	State	Zip Code	Phone		
Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001		
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Wright	Nancy	--	12/17/1999	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Wright	Nancy	--	12/17/1999	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001
Davidson	Daniel	Michael	11/09/2952	Male	2018 Ramsey Park	San Francisco	CA	34009	+1 858-248-7001

Continue

Cancel

MISSING PERSONS REDESIGN

# Upload Missing Persons Panel



Missing Persons

PANELS

REPORTS

Missing Persons Panel

Upload New Panel

Panel Name	Created By	Date Uploaded	Current Panel
<input type="checkbox"/> [ Org Name] Missing Persons V1	<input type="checkbox"/> User Name Here	<input type="checkbox"/> 05/10/2021	 Download
<input type="checkbox"/> [ Org Name] Missing Persons V2	<input type="checkbox"/> User Name Here	<input type="checkbox"/> 7/11/2022	 Download

MISSING PERSONS REDESIGN











# Run Missing Persons Report

Missing Persons

PANELS

REPORTS

Create Report

Report Name	Source Panel	Report Date Range	Date Created	Status	Report
<input type="checkbox"/> [Org Name] Missing Persons Report 1	<input type="checkbox"/> [Org Name] Missing Persons V3	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 2	<input type="checkbox"/> [Org Name] Missing Persons V3	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 3	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 4	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 5	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 6	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 7	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 8	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 9	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 10	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download

## MISSING PERSONS REDESIGN

# Run Missing Persons Report

## Report Parameters

### Date Range

All available dates



⚙ Last 24 hours ▶

⚙ Last 48 hours ▶

⚙ Custom Date Range ▶

## Report Parameters

### Date Range

Custom Date Range



### From Date

MM / DD / YYYY



### To Date

03 / 28 / 2022



Panel	Report Date Range	Date Created
[Org Name] Missing Persons V3	02/22/2022 - 02/24/2022	05/10/2022
[Org Name] Missing Persons V3	02/22/2022 - 02/24/2022	05/10/2022

MISSING PERSONS REDESIGN

# Download Missing Persons Report











Missing Persons

PANELS

REPORTS

Missing Persons Reports

Create Report

Report Name	Source Panel	Report Date Range	Date Created	Status	Report
<input type="checkbox"/> [Org Name] Missing Persons Report 1	<input type="checkbox"/> [Org Name] Missing Persons V3	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 2	<input type="checkbox"/> [Org Name] Missing Persons V3	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 3	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 4	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 5	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 6	<input type="checkbox"/> [Org Name] Missing Persons V2	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 7	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 8	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 9	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download
<input type="checkbox"/> [Org Name] Missing Persons Report 10	<input type="checkbox"/> [Org Name] Missing Persons V1	<input type="checkbox"/> 02/22/2022 - 02/24/2022	<input type="checkbox"/> 05/10/2021	Success	 Download

# Benefits of Missing Persons

- Facilitate family reunification by tapping into the HIE network including admit and discharge information for a variety of facilities
- Facilitate patient follow-up by allowing providers to search for unaccounted for patients (e.g. dialysis providers)
- Allows for providers and facilities to continue using their routine workflow without logging into another system
- Using the HIE for patient tracking allows for better patient matching by layering in Master Patient Index (MPI)

# Training & Resources

- Full-time dedicated engagement manager
- Suite of training materials, including just-in-time training
- On-site administrator and end-user training
- Monthly Community of Practice meetings
- 24/7 Service Desk

The screenshot shows the 'PULSE Enterprise Training Library' page. At the top is the 'AUDACIOUS INQUIRY' logo with the tagline 'A PointClickCare Company'. To the right of the logo is a navigation menu with links: 'Who We Serve', 'Software', 'Capabilities', 'Resources', 'Blog', and a blue 'LET'S TALK' button. Below the navigation is the main heading 'PULSE Enterprise Training Library' followed by the subtext 'Learn how to utilize PULSE Enterprise to care for patients in alternate care settings.' A paragraph describes PULSE Enterprise as a cloud-based software solution for public health and emergency management. Below this is a row of three blue buttons: 'End User Video Tutorials', 'Administrator Video Tutorials', and 'User Guides'. The 'End User Video Tutorials' section is expanded, showing three video thumbnails, each with a magnifying glass icon over a 'P'. The first video is 'Introduction', the second is 'Overview', and the third is 'User Role Overview'. Each video has a brief description below it.

**AUDACIOUS INQUIRY**  
A PointClickCare Company

Who We Serve ▾ Software ▾ Capabilities ▾ Resources Blog **LET'S TALK**

## PULSE Enterprise Training Library

Learn how to utilize PULSE Enterprise to care for patients in alternate care settings.

PULSE Enterprise is a cloud-based software solution built for public health and emergency management authorities and other entities that solve critical gaps in patient care during public health emergencies and disasters. PULSE Enterprise enables authorized users to access medication and clinical histories to improve direct patient care for individuals who have been displaced outside their normal healthcare environment, conduct epidemiological assessments, and initiate other public health activities. Along with Emergency Census™, PULSE Enterprise is optimized for the unique demands of field conditions to reduce burden on providers, support high quality care for patients, and accelerate the return to routine care.

**End User Video Tutorials** **Administrator Video Tutorials** **User Guides**

### PULSE Enterprise End User

#### Introduction

This video guides viewers on how to best use the PULSE Enterprise training video suite.

#### Overview

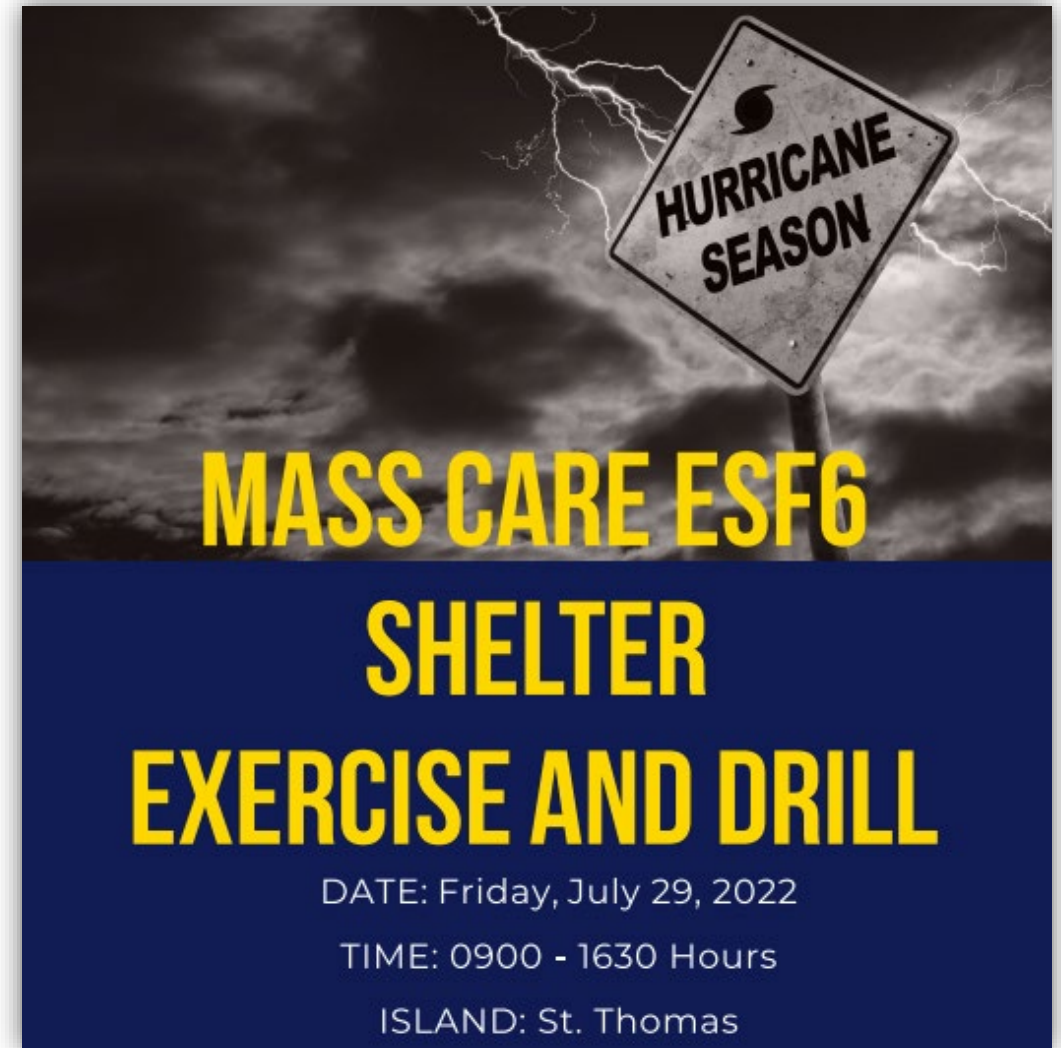
This video describes the PULSE Enterprise software, its use cases, and data sources.

#### User Role Overview

This video describes the different PULSE Enterprise User roles and provides an overview of the functions available to each user role.

# Shelter Training & Exercise

- PULSE will attend Mass Care ESF-6 Shelter Exercise & Drill on Friday, July 29
- Training on implementation at shelter intake



# Questions

- Would PULSE be used in all shelters or just those that accommodate special medical needs?
- Who staffs those shelters?
  - Do you work with a shelter staffing service (e.g. BCFS, Red Cross)
- How are patients with clinical needs handled?
  - Referred to a hospital or provided with on-site care?
- Would you benefit from on-site Audacious staff assistance during a response?
- As you consider capabilities you want in a shelter, is it important to document the care provided and share with other care providers?
- Are there other desired functionalities that your current tools do not provide?



**AUDACIOUS INQUIRY**

**BOLD SOLUTIONS FOR  
CONNECTED HEALTHCARE**

 @A\_INQ

 AINQ.com

[Prepare@ainq.com](mailto:Prepare@ainq.com)

[tfitzgerald@ainq.com](mailto:tfitzgerald@ainq.com)